



# Nolan Naidoo

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

A bright, talented and ambitious event manager with a strong technical and managerial background who possesses self-discipline and the ability to work with minimum supervision. Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems as well as manage a team in a call centre environment and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organise and present complex solutions clearly and accurately.

Preferred occupation	Training and Development Other jobs
Preferred work location	KwaZulu-Natal

## Contacts and general information about me

Day of birth	1982-09-23 (43 years old)
Gender	Male
Residential location	KwaZulu-Natal
Telephone number	Information is available only for registered users. <a href="#">Sign in</a>
Email address	Information is available only for registered users. <a href="#">Sign in</a>

## Work experience

Working period **nuo 2020.03 iki dabar**

Company name Simarnesa Trading

You were working at: Training

Occupation Training Director

What you did at this job position? To oversees an organization's daily business activities. Responsible for managing its resources, developing and implementing an operational plan and ensuring that procedures are carried out properly. The training and development of over 100 call center agents located around the world via different training platforms (Skype, Zoom and Google meet). Designing policies, overseeing customer service and implementing technology solutions.

Working period **nuo 2019.08 iki 2020.03**

Company name International Call Group

You were working at: Project manager

Occupation Head Of Projects and Client Relations

What you did at this job position? I was responsible for overseeing workers in various departments who are assigned certain tasks to complete for a given project. The job description of a project director will involve creating schedules and following up with workers to ensure that each phase of a project proceeds as planned.

Working period **nuo 2016.06 iki 2019.07**

Company name Outworx Contact Center

You were working at: Other jobs

Occupation Senior

What you did at this job position? Manage and lead a team of employees. Communicates company goals and objectives, safety practices and deadlines to team. Motivates team members and assesses performance. Provide help to management including hiring and training and keeps management updated on team performance

Working period **nuo 2016.05 iki 2008.09**

Company name CCI Call Centre South Africa

You were working at: Team leader

Occupation Manager

What you did at this job position? Manage and lead a team of employees. Communicates company goals and objectives, safety practices and deadlines to team. Motivates team members and assesses performance. Provide help to management including hiring and training and keeps management updated on team performance

## Education

Educational period **nuo 2002.04 iki 2003.11**  
 Degree Diploma  
 Educational institution Umhanga School of Tourism  
 Educational qualification Diploma Events Management  
 I could work : To the creation and development of small and/or large-scale personal or corporate events such as festivals, conferences, ceremonies, weddings, formal parties, concerts, or conventions. Assisted in the event planning and management of Vodacom Durban Sum

Educational period **iki 2001.11**  
 Degree Grade 12 / Matric  
 Educational institution Trenance Park secondary school  
 Educational qualification Senior Certificate

Educational period **nuo 2003.01 iki 2004.01**  
 Degree Certificate  
 Educational institution Orion Business Consultant  
 Educational qualification Business Management and Marketing  
 I could work To develop a broad understanding of business organisations and provides you with subject-specific knowledge in areas such as markets, customers, finance, operations, communication, information technology and business policy and strategy.

### Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent

### Additional information

Driver licenses C1 Heavy Vehicle 3,500kg - 16,000kg  
 Driver license from 2005-02-00 (20 years)  
 Salary you wish 12000 R per month  
 How much do you earn now 10000 R per month