

# **Asanda Dladloti**

Curriculum Vitae (CV)

### What job i'm looking for? My positive points

I am looking for employment in administration, financial services and Payroll.

I am currently employed in the Banking sector. I am a Migration Official and I am dealing with customer services. I listen to clients and assist them with any digital queries and direct them to the right place if they are not able to be assisted digitally.

I am a hard working person, who is able to work under pressure and meet set out deadlines. I am able to adapt to change.

I take pride in my work and I pay great attention to detail.

Preferred occupation Banking

Finance jobs

Preferred work location Southern Suburbs

Western Cape

**Durban City** KwaZulu-Natal

Port Elizabeth Eastern Cape

#### Contacts and general information about me

Day of birth 1989-05-21 (36 years old)

Gender Female

Residential location Cape Town

Western Cape

Telephone number Information is available only for registered users.

Sign in

Sign in

# Work experience

Working period nuo 2018.12 iki dabar

Company name First National Bank

You were working at: Banking

Occupation Migration Official

What you did at this job position? Manage customer self service solutions and develop enduring,

rewarding relationships through great service experiences. Engage customers in a way that they fully understand and

provide helpful digital solutions.

Working period **nuo 2017.08 iki 2018.11** 

Company name First National Bank

You were working at: Banking
Occupation E-Banker

What you did at this job position? Migrating customers to self service channels and educate

customers on products and services

Working period **nuo 2015.08 iki 2017.07** 

Company name First National Bank

You were working at: Banking

Occupation Collection Official

What you did at this job position? Managing customer needs and educating customers on safer

methods of banking

Working period nuo 2011.12 iki 2015.07

Company name First National Bank

You were working at: Banking
Occupation Teller

What you did at this job position? Manage customer experience by timeous, accurate and

efficient processing of their financial transactions.

#### **Education**

Educational period nuo 2007.01 iki 2010.12

Degree Diploma

Educational institution Cape Peninsula University of Technology

Educational qualification ND: Cost and Management Accounting

I could work Finance

Educational period nuo 2006.12 iki dabar

Degree Grade 12 / Matric

Educational institution Good Hope Seminary Girls High School

Educational qualification Matric

# Languages

Writing level

English isiXhosa	fluent	fluent	fluent
Additional information			
Driver licenses	B Light Vehicle ≤ 3,500kg		
Driver license from	2013-03-00 (12 years)		

Speaking level

15000 R per month

10000 R per month

Language

Salary you wish

How much do you earn now

**Understanding level**