



Derick Mgwalande

Curriculum Vitae (CV)

What job i'm looking for? My positive points

> Customer care and relationship building within and outside the workplace is key to my success.

> I am reliable, trustworthy, transparent, consistent and does not rely on anyone else to see a job well

done and keeping management informed every step of the way.

> Being analytical is one focal point when making decisions or resolving a conflict because I at all times

weigh the pros and cons and do not jump to the first solution of a problem that presents itself, due consideration is taken into account pertaining the short- and long-term benefits of a solution against all

its possible negatives and must be in line with company goals and objectives.

> My motivation and continued success is attributed by my enthusiasm and willingness to ask questions

and always to that little bit extra on every job.

> The fact that am goal-oriented and dedicated provides me with the ability to never back off when a

problem becomes tough whatever it takes in time and effort is to see a project through to completion,

on deadline.

> I take pride in a job well done, always taking the extra step to make sure the job is done to the best of

my ability and paying attention to every detail.

> Listening is a skill I have by now mastered as opposed to waiting for my turn to speak.

> I am a team player, I do not get rattled, have self confidence without self-importance and more than

ever, have the ability to talk and write to people at all levels in a company.

Preferred occupation

Customer care agent
Administrative jobs

Preferred work location

Pretoria / Tshwane
Gauteng

Contacts and general information about me

Day of birth	1969-08-18 (54 years old)
Gender	Male
Residential location	Pretoria / Tshwane Gauteng
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Work experience

Working period	nuo 1990.01 iki 2008.04
Company name	Transnet Rail Engineering
You were working at:	Managers
Occupation	Customer Service Manager
What you did at this job position?	Managing the Sales and Distribution team and liaising with clients.

Education

Educational period	nuo 1986.01 iki 1989.11
Degree	Grade 12 / Matric
Educational institution	Dobra Training School Windhoek, Namibia
Educational qualification	National Senior Certificate
I could work	Yes
Educational period	nuo 1993.02 iki 1994.03
Degree	Certificate
Educational institution	Pretoria Technical College
Educational qualification	NTS 5
I could work	Yes
Educational period	nuo 1996.03 iki 1999.03
Degree	Certificate
Educational institution	INTEC College
Educational qualification	Mechanical Engineering Certificate
I could work	Yes

Educational period **nuo 2020.06 iki 2020.06**
 Degree Diploma
 Educational institution Alison. com (Online)
 Educational qualification Customer Service
 I could work Yes

Educational period **nuo 2020.07 iki 2020.07**
 Degree Certificate
 Educational institution Alison.com (Online)
 Educational qualification Customer Relationship Management (CRM)
 I could work Yes

Educational period **nuo 2020.09 iki 2020.09**
 Degree Diploma
 Educational institution Alison. com (Online)
 Educational qualification Strategic Management
 I could work Yes

Languages

Language	Speaking level	Understanding level	Writing level
Afrikaans	very good	very good	fluent
English	good	very good	very good
isiXhosa	basic	good	basic

Computer knowledge

MS Word,
 MS Excel,
 MS Powerpoint

Recommendations

Contact person MR. Richard Assegaai
 Occupation Business Manager
 Company Transnet Rail Engineering
 Telephone number Tel: 012 842 5239, Cell: 083 272 1054
 Email address richard.assegaai@transnet.net

Additional information

Your hobbies Watching television, spending time on social networks and reading novels
 Driver licenses B Light Vehicle \leq 3,500kg

Driver license from	1996-03-00 (28 years)
Salary you wish	17000 - 35000 R per month
How much do you earn now	00.00 R per month