



Lebogang Mabuela

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I'am a success driven person who always strives for perfection in everything I do, not only do I have a lot of experience in the customer service industry but I also have a passion for ensuring excellent customer service. I have four years experience in customer service call centre with companies like Avis rent a car, Vodacom just to mention a few.

I'am a target driven person and work well under pressure. I have excellent listening skills ,typing skills and computer skills .I can read, write ,speak and understand English and three other South African languages.

I 'am a fast learner and I enjoy working with others and also encouraging others to reach their full potential.

Preferred occupation	Generals General jobs
Preferred work location	Johannesburg Gauteng

Contacts and general information about me

Day of birth	1986-03-02 (39 years old)
Gender	Male
Residential location	East Rand Gauteng
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Work experience

Working period **nuo 2008.09 iki 2009.03**
 Company name avis rent a car
 You were working at: Agents
 Occupation customer care consultant
 What you did at this job position? Handled incoming calls and emails from existing clients assisting with invoices, billing breakdowns, general queries

Working period **nuo 2009.09 iki 2010.10**
 Company name Vodacom
 You were working at: Agents
 Occupation customer care consultant
 What you did at this job position? Handled incoming calls and emails from existing clients assisting with invoices, billing breakdowns, general queries

Working period **nuo 2011.06 iki 2013.08**
 Company name Fusion Outsourcing
 You were working at: Agents
 Occupation customer care consultant
 What you did at this job position? Handled incoming calls and emails from existing clients assisting with invoices, billing breakdowns, general queries

Education

Educational period **nuo 1999.01 iki 1999.12**
 Degree Grade 12 / Matric
 Educational institution Erasmus high school
 Educational qualification Senior certificate

Educational period **nuo 2005.01 iki 2009.12**
 Degree Diploma
 Educational institution University of Johannesburg
 Educational qualification National diploma in Tourism Management

Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiZulu	fluent	fluent	very good
Sepedi	fluent	fluent	fluent
Sesotho	fluent	fluent	fluent
isiXhosa	very good	very good	good

Computer knowledge

Windows
Microsoft office
Mac OS

Recommendations

Contact person	Mpho Marumo
Occupation	owner/founder/manager
Company	M&L Salon
Telephone number	083 773 9059
Email address	mphomarumo@gmail.com

Additional information

Your hobbies	Reading Novels Reading and watching news online Watching movies Jogging Networking
Driver licenses	C1 Heavy Vehicle 3,500kg - 16,000kg
Driver license from	2017-02-00 (8 years)
Salary you wish	20 000 R per month
How much do you earn now	10 000 R per month