

# **Imtiyaaz Daniels**

Curriculum Vitae (CV)

#### What job i'm looking for? My positive points

A prominent call centre agent who strives for nothing less than company standards and beyond. Extremely punctual and work orientated when given a task to complete. An individual who seeks for growth within the company and always uphold to business standards. Very friendly and easy to work with , also a very quick learner and always eager to learn more.

Preferred occupation Call Centre agent

Administrative jobs

Preferred work location Cape Town

Western Cape

## Contacts and general information about me

Day of birth 1998-09-23 (25 years old)

Gender Male

Residential location Cape Town

Western Cape

Telephone number Information is available only for registered users.

Sign in

Email address Information is available only for registered users.

Sign in

## Work experience

Working period nuo 2019.02 iki 2020.10

Company name WNS global services

You were working at: Call Centre agent

Occupation Senior customer representative

What you did at this job position? Inbound and outbound calls , log and escalate complaints,

billing utility accounts, appointment bookings, customer

Retentions and sales.

# **Education**

Educational period nuo 2012.01 iki 2016.11

Degree Grade 12 / Matric

Educational institution The Leadership College

fluent

Languages			
Language	Speaking level	<b>Understanding level</b>	Writing level

fluent

fluent

# **Computer knowledge**

Microsoft word

English

Microsoft office

Microsoft Outlook

Microsoft Excel

Adequate knowledge of hard setup

Internet connection setup

#### **Recommendations**

Contact person Mikaeel Moosa

Occupation Senior customer representative

Company WNS global services

Telephone number 0785541320

Email address Mikaeelmoosa12@britishgas.co.uk

### **Additional information**

Your hobbies Longboarding and surfing

Hiking in the outdoors

Driver licenses None

Salary you wish 8500 R per month

How much do you earn now 8500 R per month