



Pagan Mc Lean

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I have a strong penchant for customer service and always strive for excellence in all my endeavours. I am a motivated and self-directed person capable of functioning effectively in both an individual or team-based environment. I am constantly working on my personal and professional development. I would like to move my career in a new direction, and currently, I'm searching for a job opportunity that can facilitate this move. For the last decade, I have worked in the service industry as a customer service agent with highly reputable organizations such as - SARS and Discovery Health as well as The Phone House, a UK based contact centre. As a result of these experiences, I have become highly proficient at operating within a fast-paced environment under immense pressure. As a customer support agent, I work directly with customers to resolve issues. I've learnt to work efficiently and effectively while performing both customer service as well as administrative functions. Some of the many duties I perform as a customer service agent are communicating with clients via the telephone as well as email while also keeping detailed notes on these various client interactions in an accurate and timely manner.

Preferred occupation	Administrators Administrative jobs
Preferred work location	Cape Town Western Cape

Contacts and general information about me

Day of birth	1985-09-10 (40 years old)
Gender	Female
Residential location	Cape Town Western Cape
Telephone number	Information is available only for registered users. Sign in
Email address	Information is available only for registered users. Sign in

Additional information

Salary you wish	15000 R per month
-----------------	-------------------

How much do you earn now

13400 R per month