

## **Caryn Rania**

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I have always had natural problem-solving skills, and working in tech support is the perfect job for my skill set.

Helping clients solve technical issues and knowing that I've had a positive impact on someone each day is highly rewarding and motivating to me.

Customer service is always my top priority, and it is my goal to provide the best customer support available for each client while becoming a valuable asset at your company.

I've worked with the following applications and devices; Amazon prime, prime video, prime music, Amazon music unlimited, twitch, Kindle, KDP, Kindle e-readers, all fire tablet, all fire sticks, all fire cubes, all echo speakers, squaretrade warranties that includes filing tickets for replacements or the item to be fixed should it need to be, and CAP digital which is basically clients that come through with lots of refunds on their account and they seeking more, then I would need to either approve or decline claims.

I've worked with UK, North America, India, Philippines, Canada, Ireland and Caraca clients.

Thank you for taking the time to consider my resume and cover letter. I'm looking forward to finding out more about the Technical/customer Support position at your company.

Preferred occupation Part time jobs

Part time, weekend jobs

## Contacts and general information about me

Day of birth 1994-03-21 (31 years old)

Gender Female

Residential location Cape Town

Western Cape

Telephone number Information is available only for registered users.

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