

Taybah Rinquest

Curriculum Vitae (CV)

What job i'm looking for? My positive points

To whom this may concern,

I am thrilled to apply for the Customer Support Role. In my seven years of experience in customer care, I've always strived to deliver excellence ,effective and efficient support, making customers consistently feel reassured.

In my prior role as a Merchant Support Specialist at Peach Payments, I gained extensive experience across several features of customer service, including:

Managing confidential customer information

Providing tailored support

Delivering excellent customer experience

I consistently produced results at a high level, resolving 40 to 50 tickets per day. Among my team, I'm known for being approachable, motivated, patient, and driven. I always strive to improve my skills, learn on the job, and deliver exceptional customer experiences.

Propelling a company's mission through every customer interaction and building rapport is critical to fostering long-term loyalty. That is exactly what I aim to do in my work environment. I aspire to grow with your company, and the experience I will gain as a Customer Support Role will enable me to develop those skills and set me up for professional success.

I look forward to discussing my communication skills and vast variety of knowledge gained through my collective knowledge of working with colleagues globally. Please let me know if I should provide any additional information.

Thank you so much for your time and consideration.

Kind Regards

Taybah Rinquest

Preferred occupation Customer care agent

Administrative jobs

Preferred work location Cape Town

Western Cape

Contacts and general information about me

Day of birth 1991-05-12 (34 years old)

Gender Female

Cape Flats Western Cape **Residential location**

Information is available only for registered users. Telephone number

Sign in

Email address Information is available only for registered users.

Sign in

Additional information

Salary you wish 15000 R per month How much do you earn now 10000 R per month