



Buhle Sinuka

Curriculum Vitae (CV)

What job i'm looking for? My positive points

review. I can be reached via email at buhlesinuka41@gmail.com or by phone at 0767560659. I enthusiastically look forward to hearing from you soon.

Thank you for your time and consideration.

Sincerely

Buhle Sinuka

Preferred occupation, Customer care agent
Dear Hiring Manager, Administrative jobs

I am excited to submit my application for the customer service agent position at your company. My Preferred work location Cape Town
name is Western Cape

Buhle Sinuka, and I have had the pleasure of working in customer service roles at both Wns Global
Contacts and general information about me
Services

Day of birth 2001-10-24 (24 years old)

and Amazon.

Gender Male

At Wns Global Services, I gained valuable experience in gas and electric billing, as well as sales. I

Residential location Cape Town

was Western Cape

responsible for handling customer inquiries, resolving billing issues, and making sales to

Telephone number [Information is available only for registered users.](#)
[Sign in](#)

prospective

Email address [Information is available only for registered users.](#)
Customers. This experience allowed me to develop strong communication skills, as well as the
[Sign in](#)

ability to

Work experience
think of my role and provide quick and effective solutions to customer problems.

Working period nuo 2021.01 iki 2022.05
At Amazon, I worked as a customer service specialist, where I was responsible for handling inquiries

Company name Wns Global Services

You were working at: Various departments, including Retail, Back Office, Front Video, Registries, and Heavy and Bulky

Occupation Customer Service

What you did at this job position? Gas and electricity billing
Gained experience in managing customer complaints, tracking shipments, processing returns, and

resolving

Working period nuo 2022.05 iki 2023.02

technical issues. In addition, I was recognized for my ability to handle difficult customers and

Company name Amazon

You were working at: Customer care agent

exceptional service.

Occupation Customer service

Overall, I am confident that my experience in customer service, my strong communication skills,

What you did at this job position? Retail resolution

and my

Education
ability to think creatively and solve problems make me a strong candidate for this position. I am

Educational period nuo 2017.01 iki 2019.12

bring my skills and experience to your team and contribute to the success of your company.
Degree Grade 12 / Matric

Would appreciate the opportunity to interview with your company. Please find enclosed my resume

Educational institution Dale College

for your Educational qualification Grade 12

Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent

isiXhosa

good

fluent

good

Computer knowledge

Computer literate

Additional information

Driver licenses

None