



# Nonopha Mkhungo

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I'm looking for a position where I can leverage my past success leading a team of high-performing customer care workers. I would like to be able to leverage all of my experience to continue delivering industry-leading support outcomes to valued customers, I have cashier experience I'm good in upselling and have excellent communication skill both verbal and in writing

## Contacts and general information about me

Day of birth	1995-06-15 (30 years old)
Gender	Female
Residential location	Durban City KwaZulu-Natal
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period	<b>nuo 2022.01 iki 2023.03</b>
Company name	Nandos
You were working at:	Kitchen staff
Occupation	Cashier
What you did at this job position?	Welcome customers and help determine their orders. Process customer orders and record them in the restaurant database. Relay customers' orders to the kitchen staff. Ensure all orders are delivered to the customers in a timely manner. Accept cash and return the correct change. Tally money in the cash drawer at the beginning and end of each work shift. Place food orders in the appropriate bags and boxes. Respond to customer inquiries, issue receipts, and record customer suggestions. Clean and arrange eating, service, and kitchen spaces. Help kitchen staff when needed.

## Education

Educational period                      **nuo 2013.01 iki 2014.12**  
Degree                                              Grade 12 / Matric  
Educational institution                      Thembalesizwe comp tech  
Educational qualification                      Matric

Educational period                      **nuo 2016.01 iki 2020.12**  
Degree                                              Certificate  
Educational institution                      Thekwini FET College  
Educational qualification                      Public Relations N6

#### Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiXhosa	fluent	fluent	fluent
isiZulu	fluent	fluent	fluent

#### Computer knowledge

Microsoft word  
Excel

#### Additional information

Salary you wish                      3000 R per month