



# Bongane Ntombela

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

IT Technician with a one year experience, who possesses strong problem-solving and two years customer service skills. Proven ability to learn new technologies quickly and apply them to solve problems. Seeking a position in a Information Technology environment, where I can use my skills and experience to make a positive contribution.

Preferred occupation                      Computer technician  
IT, computing jobs

Shop assistants  
Retail, store jobs

Preferred work location                      Johannesburg  
Gauteng

East Rand  
Gauteng

## Contacts and general information about me

Gender    Male

Residential location                              Johannesburg  
Gauteng

Telephone number                              *Information is available only for registered users.*  
[Sign in](#)

Email address                                      *Information is available only for registered users.*  
[Sign in](#)

## Work experience

Working period                                      **nuo 2023.01 iki 2024.01**

Company name                                      MSB Micro Systems

You were working at:                              Computer technician

Occupation    Learner IT Technician

What you did at this job position?      Maintaining working components through repair or replacement Assisting call-ins or live chat with technical difficulties Preparing website with proper coding and content pertinent to company business needs Monitoring clicks, links, usability and overall status of the company webpage, landing pages and supporting pages. Assisting customers and staff with hardware and software challenges

Working period **nuo 2022.06 iki 2023.01**

Company name Ackermans

You were working at: Shop assistants

Occupation Shop Assistant (P40)

What you did at this job position? Liaised with potential customers to determine needs and provide recommendations. Calculated product prices and processed payments accurately, returning change for cash remittances and issuing receipts for audit purposes. Assisted customers with wide selection of products and services. Created attractive displays for merchandise to enhance sales. Delivered on store targets with strong sales and customer service skills. Kept shelves neat, clean and organised through visual merchandising. Handled customer returns, refunds and exchanges at customer service desk. Operated register to process payments via cheque, cash and cards. Assisted in annual stocktaking through counting, record-keeping and documenting

Working period **nuo 2021.11 iki 2022.05**

Company name Ackermans

You were working at: Shop assistants

Occupation Temporary Shop assisitant (P27)

What you did at this job position? Liaised with potential customers to determine needs and provide recommendations. Calculated product prices and processed payments accurately, returning change for cash remittances and issuing receipts for audit purposes. Assisted customers with wide selection of products and services. Created attractive displays for merchandise to enhance sales. Delivered on store targets with strong sales and customer service skills. Kept shelves neat, clean and organised through visual merchandising. Handled customer returns, refunds and exchanges at customer service desk. Operated register to process payments via cheque, cash and cards. Assisted in annual stocktaking through counting, record-keeping and documenting

## Education

Educational period **nuo 2017.02 iki 2019.05**

Degree Diploma

Educational institution Richfield Graduate Institute Of Technology

Educational qualification Diploma In Information Technology (With Elective In Information Technology Management)

Educational period **nuo 2016.02 iki 2016.12**

Degree Certificate

Educational institution Richfield Graduate Institute Of Technology

Educational qualification Higher Certificate In Information Technology

Educational period	<b>nuo 2010.01 iki 2015.12</b>
Degree	Grade 12 / Matric
Educational institution	Reasoma Secondary School
Educational qualification	Matric (NSC)

#### Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiZulu	fluent	fluent	fluent
isiXhosa	good	basic	do not know
Sesotho	basic	basic	basic

#### Computer knowledge

Microsoft Office Suite  
 Adobe Photoshop  
 Jira Fundamentals  
 Confluence Fundamentals  
 Software Development  
 Linux Command Line  
 Red Hat Certified System Administrator  
 Ethical Hacking: Session Hijacking

#### Recommendations

Contact person	Ndiliseka Shumani
Occupation	Store Manager
Company	Ackermans
Telephone number	063 125 8126
Contact person	Nomalizo
Occupation	Store Manager
Company	Ackermans
Telephone number	072 683 0831
Contact person	Mlamli Maloyi
Occupation	Owner
Company	Art24 Entertainment/Academy
Telephone number	073 007 5854

#### Additional information

Your hobbies                      Graphic Design

	Deejaying
	Watching Movies
Driver licenses	C1 Heavy Vehicle 3,500kg - 16,000kg
Driver license from	2022-00-00 (4 years)
Salary you wish	6000 R per month
How much do you earn now	6000 R per month