

Bongane Ntombela

Curriculum Vitae (CV)

What job i'm looking for? My positive points

IT Technician with a one year expirience, who posesses strong problem-solving and two years customer service skills. Proven ability to learn new technologies quickly and apply them to solve problems. Seeking a position in a Information Technology environment, where I can use my skills and experience to make a positive contribution.

Preferred occupation Computer technician

IT, computing jobs

Shop assistants Retail, store jobs

Preferred work location Johannesburg

Gauteng

East Rand Gauteng

Contacts and general information about me

Gender Male

Residential location Johannesburg

Gauteng

Telephone number Information is available only for registered users.

<u>Sign in</u>

Email address Information is available only for registered users.

Sign in

Work experience

You were working at:

Working period **nuo 2023.01 iki 2024.01**

Company name MSB Micro Systems

Occupation Learner IT Technician

What you did at this job position? Maintaining working components through repair or

Computer technician

replacement Assisting call-ins or live chat with technical difficulties Preparing website with proper coding and content pertinent to company business needs Monitoring clicks, links, usability and overall status of the company webpage, landing pages and supporting pages. Assisting customers and staff

with hardware and software challenges

Working period **nuo 2022.06 iki 2023.01**

Company name Ackermans

You were working at: Shop assistants

Occupation Shop Assistant (P40)

What you did at this job position? Liaised with potential customers to determine needs and

provide recommendations. Calculated product prices and processed payments accurately, returning change for cash remittances and issuing receipts for audit purposes. Assisted customers with wide selection of products and services. Created attractive displays for merchandise to enhance sales. Delivered on store targets with strong sales and customer service skills. Kept shelves neat, clean and organised through visual merchandising. Handled customer returns, refunds and exchanges at customer service desk. Operated register to process payments via cheque, cash and cards. Assisted in annual stocktaking through counting, record-keeping and

documenting

Working period **nuo 2021.11 iki 2022.05**

Company name Ackermans

You were working at: Shop assistants

Occupation Temporary Shop assisitant (P27)

What you did at this job position? Liaised with potential customers to determine needs and

provide recommendations. Calculated product prices and processed payments accurately, returning change for cash remittances and issuing receipts for audit purposes. Assisted customers with wide selection of products and services. Created attractive displays for merchandise to enhance sales. Delivered on store targets with strong sales and customer service skills. Kept shelves neat, clean and organised through visual merchandising. Handled customer returns, refunds and exchanges at customer service desk. Operated register to process payments via cheque, cash and cards. Assisted in annual stocktaking through counting, record-keeping and

documenting

Education

Educational period nuo 2017.02 iki 2019.05

Degree Diploma

Educational institution Richfield Graduate Institute Of Technology

Educational qualification Diploma In Information Technology (With Elective In

Information Technology Management)

Educational period nuo 2016.02 iki 2016.12

Degree Certificate

Educational institution Richfield Graduate Institute Of Technology

Educational qualification Higher Certificate In Information Technology

Educational period **nuo 2010.01 iki 2015.12**

Degree Grade 12 / Matric

Educational institution Reasoma Secondary School

Educational qualification Matric (NSC)

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Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiZulu	fluent	fluent	fluent
isiXhosa	good	basic	do not know
Sesotho	basic	basic	basic

Computer knowledge

Microsoft Office Suite

Adobe Photoshop

Jira Fundamentals

Confluence Fundamentals

Software Development

Linux Command Line

Red Hat Certified System Administrator

Ethical Hacking: Session Hijacking

Recommendations

Contact person Ndiliseka Shumani

Occupation Store Manager

Company Ackermans

Telephone number 063 125 8126

Contact person Nomalizo

Occupation Store Manager

Company Ackermans

Telephone number 072 683 0831

Contact person Mlamli Maloyi

Occupation Owner

Company Art24 Entertainment/Academy

Telephone number 073 007 5854

Additional information

Your hobbies Graphic Design

Deejaying Watching Movies

Driver licenses C1 Heavy Vehicle 3,500kg - 16,000kg

Driver license from 2022-00-00 (2 years)

Salary you wish 6000 R per month

How much do you earn now 6000 R per month