



# Mahlatse Mallela

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Service desk agent/Call centre agent(service)

Communication

Customer relationship

Providing services

Call logging

Unlock users account

Reset password

Preferred occupation

Service desk agent

Other jobs

Preferred work location

Pretoria / Tshwane

Gauteng

## Contacts and general information about me

Day of birth

2003-02-03 (22 years old)

Gender

Female

Residential location

Pretoria / Tshwane

Gauteng

Telephone number

*Information is available only for registered users.*

[Sign in](#)

Email address

*Information is available only for registered users.*

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## Work experience

Working period

**nuo 2023.10 iki 2024.05**

Company name

Department of public works and infrastructure

You were working at:

Customer care agent

Occupation

Service desk agent

What you did at this job position?

Logged IT and day to day maintenance calls

## Education

Educational period	<b>nuo 2016.01 iki 2021.11</b>
Degree	Grade 12 / Matric
Educational institution	Tlhakanang Secondary School
Educational qualification	Higher Certificate

#### Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiZulu	good	very good	basic
Sepedi	fluent	fluent	very good

#### Computer knowledge

Computer literate

Typing skills

Microsoft outlook, excel, word and powerpoint

Capturing information

#### Additional information

Your hobbies	Netball Sewing
Driver licenses	None
Salary you wish	R6000 R per month
How much do you earn now	R4782 R per month