



Philasande Mtshotshisa

Curriculum Vitae (CV)

What job i'm looking for? My positive points

PHILASANDE MTSHOTSHISA

Email: pmphilam@gmail.com

Gender: Female

Looking for customer service job/administrative assistant/ordering fulfillment/project administrators/technical support

PROFESSIONAL SUMMARY:Goal-driven and innovative professional with extensive experience in project management and customer satisfaction. A versatile and creative self-starter with a proven record of driving service excellence to achieve organizational success while adeptly managing multiple projects in fast-paced industries. A collaborative leader who leverages emerging marketing strategies and forward-thinking methodologies to deliver consumer-targeted, timely solutions.

EXPERIENCEMay 2011 - Present | Vox Telecom Customer Satisfaction Agent - FTTH (2011-Present)
o FTTH Project Manager specializing in Social Media Complaints & Escalation

Preferred occupation Customer service agent
IT, computing jobs

Customer care agent
Administrative jobs

Computer technician
IT, computing jobs

Call Centre agent
Administrative jobs

Preferred work location East Rand
Gauteng

Contacts and general information about me

Day of birth 1982-08-15 (43 years old)

Gender Female

Residential location East Rand
Gauteng

Telephone number *Information is available only for registered users.*
[Sign in](#)

Email address *Information is available only for registered users.*
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Work experience

Working period	nuo 2011.05 iki 2025.02
Company name	Voxtelecom
You were working at:	Project manager
Occupation	Customer Satisfaction agent
What you did at this job position?	Attending to clients queries on social media, making sure customers orders are fulfilled within SLA,attending to EXCO escalations, communicating with FNO's to schedule customers installation are done within SLA,making sure the project are completed in a timely manner,

Languages

Language	Speaking level	Understanding level	Writing level
English	very good	very good	fluent

Recommendations

Contact person	Nikita dierman
Occupation	Manager
Company	Voxtelecom

Additional information

Your hobbies	Spending time with my family
Driver licenses	None, C1 Heavy Vehicle 3,500kg - 16,000kg
Driver license from	2015-08-00 (10 years)
Salary you wish	18000 R per month
How much do you earn now	16500 R per month