



Riyadh Edwards

Curriculum Vitae (CV)

What job i'm looking for? My positive points

Throughout my 20 years of customer service experience as a Buyer, Product Support , Sales and customer support. I have developed a comprehensive understanding of providing exceptional customer service in a fast-paced environment. My expertise lies in troubleshooting technical issues, diagnosing product malfunctions, and providing clear and concise explanations to customers facing difficulties. In the fabric trade I have experienced similar technicalities with regards to types of scissors, pins, needles, thread and fabric for various applications. I had no idea that a fabric trade could be this technical.

In my previous role at Ndizani, I played a pivotal role in reducing customer support tickets. This achievement was directly attributed to my ability to effectively analyze customer issues, identify root causes, and implement timely solutions, as I thrive on troubleshooting and like to ask lots of questions.

Beyond my technical proficiency, I possess exceptional communication and interpersonal skills, enabling me to build rapport with customers from diverse backgrounds. I am adept at listening attentively, understanding customer needs, and conveying complex technical information in a straightforward manner.

Furthermore, I am a highly organized and detail-oriented individual, capable of managing multiple tasks simultaneously while maintaining accuracy and efficiency. My ability to prioritize effectively and work independently under pressure allows me to thrive in challenging environments.

Preferred work location Southern Suburbs
Western Cape

Contacts and general information about me

Day of birth	1975-08-13 (50 years old)
Gender	Male
Residential location	Southern Suburbs Western Cape
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Work experience

Working period	nuo 2024.05 iki dabar
Company name	Fabric City
You were working at:	Managers
Occupation	Department Manager
What you did at this job position?	I was responsible for purchasing and pricing stock in my department as well as managing my team. I also assisted clients to find products

Languages

Language	Speaking level	Understanding level	Writing level
English			

Additional information

Driver licenses	B Light Vehicle ≤ 3,500kg
Salary you wish	25000 R per month
How much do you earn now	18000 R per month