



# Sibongile Masango

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am writing to express my interest in the Security Officer position, as advertised. While I do not have direct experience in the security industry, I bring a strong work ethic, attention to detail, and a commitment to maintaining safety and order—qualities I believe are essential for success in this role.

I have always been dependable, observant, and calm under pressure. In previous roles, I was often entrusted with responsibilities that required vigilance, clear communication, and professionalism—traits I would carry into a security environment. I am also physically fit, punctual, and willing to undergo any necessary training to meet the requirements of the position, including obtaining a valid SIA license if required.

I am eager to contribute to a team that prioritizes safety and security, and I am confident that with the right training and guidance, I can quickly adapt to the role and become a valuable asset to your organization.

I would appreciate the opportunity to discuss how I can support your team. Thank you for considering my application. I look forward to the chance to speak with you further.

Yours sincerely,

Sibongile Masango

## Contacts and general information about me

Day of birth	1995-06-25 (30 years old)
Gender	Female
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period **nuo 2019.10 iki 2020.04**  
 Company name Care call  
 You were working at: Agents  
 Occupation Customer service agent  
 What you did at this job position? Arranging delivery address with customers

Working period **nuo 2020.12 iki 2023.03**  
 Company name Rage head office distribution  
 You were working at: Agents  
 Occupation Debt collector  
 What you did at this job position? Collecting debts

Working period **nuo 2024.06 iki 2024.07**  
 Company name Fourie and Truter incorporate attorneys  
 You were working at: Agents  
 Occupation Debt collector  
 What you did at this job position? Collecting debts

Working period **nuo 2024.08 iki 2025.09**  
 Company name Purple Mobile  
 You were working at: Sales agent  
 Occupation Sales  
 What you did at this job position? Handling customer inquiries and assisting with cellphone application Guide customers on how to approve a debicheck

## Education

Educational period **nuo 2015.01 iki 2015.12**  
 Degree Certificate  
 Educational institution Extansion K FET school  
 Educational qualification Matric  
 I could work YES

Educational period **nuo 2019.03 iki 2019.04**  
 Degree Certificate  
 Educational institution Sisonke multi purpose centre  
 Educational qualification Computer literate  
 I could work Yes

Educational period	<b>nuo 2019.06 iki 2019.10</b>
Degree	Certificate
Educational institution	Zigna training
Educational qualification	Advance counseling
I could work	yes

#### Languages

Language	Speaking level	Understanding level	Writing level
isiNdebele	fluent	fluent	fluent
English	good	good	very good
Sepedi	good	good	good

#### Computer knowledge

Proficient in Microsoft Office (Word, Excel, PowerPoint)

Familiar with email systems (Outlook, Gmail) and internet browsing

Basic knowledge of database entry and data management

Able to operate CCTV software and surveillance systems (willing to be trained)

Comfortable using mobile apps and handheld devices

Fast learner with new systems and technology

#### Conferences, seminars

Introduction to Security Procedures and Protocols- Online Webinar, 2025

Gained basic understanding of site patrol, incident reporting, and emergency response.

Workplace Safety and Risk Awareness – Local Community Training, 2024

Covered risk assessment, hazard identification, and safe work practices.

Digital Skills for the Modern Workplace – Local Job Centre Seminar, 2024

Focused on using email, Microsoft Office, and digital communication tools

#### Additional information

Your hobbies Fitness and Exercise – Helps me stay alert, disciplined, and physically active.

Reading about crime prevention and safety – Builds awareness

of security-related topics.

Volunteering – Enjoy helping in my community and working with different types of people.

Technology and Gadgets – Interested in how systems like CCTV and alarms work.

Team Sports – Develops teamwork, communication, and quick decision-making.

Driver licenses

C1 Heavy Vehicle 3,500kg - 16,000kg

Driver license from

2023-12-00 (2 years)

Salary you wish

8000 R per month