



Spiwe Felicia Khithika

Curriculum Vitae (CV)

What job i'm looking for? My positive points

Friendly and reliable individual with strong communication skills and a passion for working with people.

Preferred occupation

Cashiers

Retail, store jobs

Receptionists

Hotel jobs

Generals

General jobs

Kitchen assistant

Kitchen jobs

Part time jobs

Part time, weekend jobs

Preferred work location

Pretoria / Tshwane

Gauteng

Witbank

Mpumalanga

Contacts and general information about me

Day of birth

2004-02-23 (21 years old)

Gender

Female

Residential location

Pretoria / Tshwane

Gauteng

Telephone number

Information is available only for registered users.

[Sign in](#)

Email address

Information is available only for registered users.

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Work experience

Working period	nuo 2022.12 iki 2024.09
Company name	Spar
You were working at:	Shop assistants
Occupation	Retail assistant
What you did at this job position?	<p>Assisted customers with product selection and enquiries • Operated the till and handled cash/card transactions • Packed shelves and ensured products were well displayed • Maintained cleanliness and organization of the store • Provided friendly and professional customer service • Worked well as part of a team to meet daily store targets</p>
Working period	nuo 2024.11 iki 2025.11
Company name	Vodacom
You were working at:	Agents
Occupation	Call center agent
What you did at this job position?	<p>Handled inbound and outbound calls professionally • Assisted customers with account queries, airtime, data, and contract issues • Provided accurate information on Vodacom products and services • Logged customer interactions and resolved issues efficiently • Followed company policies and call center procedures • Maintained good customer service standards and call quality</p>

Education

Educational period	nuo 2022.01 iki dabar
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Languages

Language	Speaking level	Understanding level	Writing level
Sepedi	good	good	good
isiZulu	very good	very good	very good
isiNdebele	very good	very good	very good
English	fluent	fluent	fluent

Computer knowledge

Basic computer literacy
• Microsoft Word and basic Excel
• Email and internet usage
• Data capturing and typing
• Call centre systems and CRM basics
• Comfortable working with computers and headsets

Conferences, seminars

None

Additional information

Salary you wish R4500 R per month