



# Cassandra Lottering

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

### PROFESSIONAL SUMMARY

Results-driven Client Support and Insurance Operations professional with 13+ years of experience across healthcare, insurance, broker support, and customer experience environments. Proven expertise in client relationship management, policy advisory, operational support, team coaching, and escalation resolution within highly regulated financial services settings.

Recognized for consistently delivering high customer satisfaction, strong SLA performance, and effective team mentorship in fast-paced, high-pressure environments. Known for building trusted relationships with clients, brokers, and internal stakeholders while driving service excellence, operational efficiency, and compliance.

Preferred occupation **Senior Client Service Consultant**  
Administrative jobs

Preferred work location **South Suburbs**  
KwaZulu-Natal

## Contacts and general information about me

Day of birth 1979-01-07 (47 years old)  
Gender Female  
Residential location **South Suburbs**  
KwaZulu-Natal  
Telephone number *Information is available only for registered users.*  
[Sign in](#)  
Email address *Information is available only for registered users.*  
[Sign in](#)

## Additional information

Salary you wish 30000 R per month  
How much do you earn now 25000 R per month