



# Teresa Makamu

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

My past work experience, in both private and public sector organizations, has given me the knowledge required to succeed in this Desktop Support position. According to the requirements stated in your job description, I have demonstrated knowledge of enterprise-wide solutions including client computing, remote access, and business applications.

Specifically, I am highly skilled in:

- Providing friendly, well-mannered, and high-quality support for desktop hardware, software, network, installation, application and printer issues to users
- Evaluating problems, offering solutions to issues and providing support to both local and remote clients
- Maintaining software and recording of all call resolutions
- Providing network, LAN, WAN and infrastructure assistance when needed
- Giving training to clients when required

Furthermore, I have demonstrated ability to, communicate effectively both verbally and in writing, regularly diagnose system and desktop problems and recommend solutions, accept personal liability and ownership for areas of duties. My enclosed resume provides additional details about my qualifications and skills suitable for Desktop Support position.

|                         |                                    |
|-------------------------|------------------------------------|
| Preferred occupation    | IT, computing jobs                 |
| Preferred work location | Johannesburg<br>Gauteng            |
|                         | Polokwane / Pietersburg<br>Limpopo |
|                         | Giyani<br>Limpopo                  |
|                         | Pretoria / Tshwane<br>Gauteng      |

## Contacts and general information about me

|                      |                            |
|----------------------|----------------------------|
| Day of birth         | 1984-12-18 (41 years old)  |
| Gender               | Female                     |
| Residential location | Louis Trichardt<br>Limpopo |

Telephone number

*Information is available only for registered users.*

[Sign in](#)

Email address

*Information is available only for registered users.*

[Sign in](#)

#### **Additional information**

Salary you wish

9000-10000 R per month

How much do you earn now

5000 R per month