



Angie Zinhle Thwala

Curriculum Vitae (CV)

What job i'm looking for? My positive points

With 8 years of proven experience providing customer service for several different companies, I am confident I will make an immediate contribution to your team.

I have demonstrated the ability to effectively handle situations or inquiries while working within policy, procedures and standard processes. You will find I am detail oriented and able to analyze, prioritize and resolve client requests or issues quickly and effectively. I possess excellent communication skills both oral and written.

I have remarkable interpersonal, organizational and time management skills. I am well versed in all the Microsoft Office suite applications. Furthermore, I learn new applications quickly and efficiently. I am able to support team goals along with finishing my assigned tasks which makes me a perfect fit for a multitasking environment such as yours.

This summary, as well as my resume, cannot adequately communicate my qualifications in-depth; I look forward to meeting with you to discuss why I would be an asset to your institution. I am available to schedule an interview at your earliest convenience by phone or email.

Preferred occupation	Other jobs Other jobs
Preferred work location	Johannesburg Gauteng

Contacts and general information about me

Day of birth	1989-11-19 (36 years old)
Gender	Female
Residential location	West Rand Gauteng
Telephone number	Information is available only for registered users. Sign in
Email address	Information is available only for registered users. Sign in

Work experience

Working period **nuo 2009.09 iki 2012.01**
 Company name Merchants Vodacom Business Unit
 You were working at: Other jobs
 Occupation Call center Agent
 What you did at this job position? customer service

Working period **nuo 2013.04 iki 2014.05**
 Company name Multichoice
 You were working at: Other jobs
 Occupation Call centre Agent
 What you did at this job position? Customer service

Working period **nuo 2014.06 iki 2015.06**
 Company name Aegis
 You were working at: Other jobs
 Occupation Call centre Agent
 What you did at this job position? Customer service

Working period **nuo 2016.08 iki 2016.11**
 Company name City life Student central Residence
 You were working at: Administrators
 Occupation Building Administrator
 What you did at this job position? admin work

Education

Educational period **nuo 2006.01 iki 2006.12**
 Degree Grade 12 / Matric
 Educational institution ML Sultan Glencoe Secondary School
 Educational qualification Matric

Languages

Language	Speaking level	Understanding level	Writing level
English	very good	very good	very good
isiZulu	very good	very good	very good

Computer knowledge

Fax

Microsoft Word
Recommendations

Microsoft Excel	Onic Molemohi
Contact person	
Microsoft Power point	Team Leader
Occupation	
Email	Merchants Vodacom Business Unit
Company	
Telephone number	0724282812
Email address	OnicMolemohi@merchants.co.za
Contact person	Herbert Mbambisa
Occupation	Team Leader
Company	Student Central City life
Telephone number	0848215696

Additional information

Salary you wish	6500 R per month
How much do you earn now	5000 R per month