



# Sophie Mokhari

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I've got 13 years experience working as a call center agent. I was working for Telkom SA & reason for leaving it was Retrenchment. Institution Courses that I've attended were OMS & Clarify 10/12, Intro to Unibase, Introduction to CBS Technical, Billing Admiration, Fault reporting, Clarify System, DSL upgrade and Downgrade, Customer service and Dealer Web Training. My duties was order processing on OMS and installation follow up. Handle new accounts, ADSL activations, Provide support to customers. ADSL support errors, Check faulty lines IRTMS. Dispatch Technicians on Advantax. Handling queries on faxes, inbound call and outbound calls.

Preferred occupation	Call center Agent IT, computing jobs
Preferred work location	Pretoria / Tshwane Gauteng

## Contacts and general information about me

Day of birth	1974-12-22 (51 years old)
Gender	Female
Residential location	Pretoria / Tshwane Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Additional information

Salary you wish	R7000 R per month
How much do you earn now	Nothing R per month