

# Kopo Tlou Mantji

Curriculum Vitae (CV)

### What job i'm looking for? My positive points

I am looking for call centre agent job because i have a knowledge in call centre as i have a international certificate in contact centre but i dont have any experience.

I am currently working at pep store as a cashier and sales assistant.

I am honest to my self. I am a hard worker who is willing to wirk under pressure and who want my job to get done on time. My strength is my flexibility. I am a team player and love working in a team. I love learning because that makes me become a better person and help me to gain more knowledge.i am self disciplined and organised

Why i should be hired?

I believe i am an asset that a company is looking for. I am hard working, desciplined and honest. I believe i can make it possible by making a difference in a company.

Preferred occupation Call Centre agent

Administrative jobs

Data capturers Administrative jobs

Customer care agent Administrative jobs

Administrators Administrative jobs

Preferred work location Pretoria / Tshwane

Gauteng

Johannesburg

Gauteng

Midrand Gauteng

## Contacts and general information about me

Day of birth 1997-10-26 (28 years old)

Gender Female

Residential location Johannesburg

Gauteng

Telephone number Information is available only for registered users.

Sign in

Email address Information is available only for registered users.

Sign in

#### Work experience

Working period **nuo 2018.03 iki 2019.12** 

Company name Pep store
You were working at: Cashiers

What you did at this job position? Giving service to the customer. Helping customer to pay...

#### **Education**

Educational period nuo 2017.01 iki 2017.06

Degree Certificate
Educational institution CornerStone

Educational qualification Certificate in Contact Center operations

I could work as a consultant, call center agent, data capture,

receptionist, personal assistant and administer

Educational period **nuo 2011.01 iki 2015.12** 

Degree Grade 12 / Matric

Educational institution Inggayizivele high school

Educational qualification Higher certificate

#### Languages

Language	Speaking level	Understanding level	Writing level
Sepedi	fluent	fluent	fluent
English	good	good	good
isiZulu	good	good	good
Sesotho	good	good	good

#### Computer knowledge

Microsoft word

Microsoft excel

Microsoft outlook

Microsoft power point

A+ (hardware and software support)

N+ (Networking support)

## Recommendations

Contact person Silvester Seretlo

Occupation Manager
Company Pep Store

Telephone number 011 315 0793

## **Additional information**

Your hobbies Singing

Playing soccer

Driver licenses None

Salary you wish 5000 R per month

How much do you earn now 1500 R per month