



Patricia Nkontshapi

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I am writing to you with regards to the recent Call Center position that I saw advertised on the Jobin website.

I have a total of 3 years work experience in this field and am confident that I am the best candidate for your vacancy. My present position has taught me the importance of clear communication and customer service over the phone. In my current role I resolve customer problems, give sales pitches and take accurate notes of conversations with customers. I have received excellent performance evaluations from my managers and have been formally recognised by them for my contribution towards my department's success.

Should you find interest in my application, then I will be available for an interview at your convenience. I have attached my resume and I encourage you to contact me regarding my application.

Regards

Patricia Nkontshapi

Cell: 082 966 6543

Preferred occupation

Administrators
Administrative jobs

Preferred work location

Johannesburg
Gauteng

Contacts and general information about me

Day of birth 1987-03-21 (38 years old)

Gender Female

Residential location Johannesburg
Gauteng

Telephone number *Information is available only for registered users.*
[Sign in](#)

Email address *Information is available only for registered users.*
[Sign in](#)

Work experience

Working period	nuo 2015.02 iki 2017.07
Company name	Vodacom merchants
You were working at:	Agents
Occupation	Call centre agent
What you did at this job position?	Customer service consultant

Education

Educational period	nuo 2011.01 iki 2006.12
Degree	Grade 12 / Matric
Educational institution	Fidelitas
Educational qualification	Certificate
I could work	Immediately

Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent

Computer knowledge

Power point,excel,word

Recommendations

Contact person	John hlahane
Occupation	Excecutive
Company	RLG africa (Montblanc)
Telephone number	+27798929666
Email address	Jhlahane@montblanc.co.za

Additional information

Your hobbies	Cycling,running
Driver licenses	None
Salary you wish	7500 R per month
How much do you earn now	5000 R per month