



Patricia Nkontshapi

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I am writing to you with regards to the recent Call Center position that I saw advertised on the Jobin website.

I have a total of 3 years work experience in this field and am confident that I am the best candidate for your vacancy. My present position has taught me the importance of clear communication and customer service over the phone. In my current role I resolve customer problems, give sales pitches and take accurate notes of conversations with customers. I have received excellent performance evaluations from my managers and have been formally recognised by them for my contribution towards my department's success.

Should you find interest in my application, then I will be available for an interview at your convenience. I have attached my resume and I encourage you to contact me regarding my application.

Regards

Patricia Nkontshapi

Cell: 082 966 6543

Preferred occupation Administrators
Administrative jobs

Preferred work location Johannesburg
Gauteng

Contacts and general information about me

Day of birth 1987-03-21 (38 years old)

Gender Female

Residential location Johannesburg
Gauteng

Telephone number *Information is available only for registered users.*
[Sign in](#)

Email address *Information is available only for registered users.*
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Work experience

| | |
|------------------------------------|--------------------------------|
| Working period | nuo 2015.02 iki 2017.07 |
| Company name | Vodacom merchants |
| You were working at: | Agents |
| Occupation | Call centre agent |
| What you did at this job position? | Customer service consultant |

Education

| | |
|---------------------------|--------------------------------|
| Educational period | nuo 2011.01 iki 2006.12 |
| Degree | Grade 12 / Matric |
| Educational institution | Fidelitas |
| Educational qualification | Certificate |
| I could work | Immediately |

Languages

| Language | Speaking level | Understanding level | Writing level |
|-----------------|-----------------------|----------------------------|----------------------|
| English | fluent | fluent | fluent |

Computer knowledge

Power point,excel,word

Recommendations

| | |
|------------------|--------------------------|
| Contact person | John hlahane |
| Occupation | Excecutive |
| Company | RLG africa (Montblanc) |
| Telephone number | +27798929666 |
| Email address | Jhlahane@montblanc.co.za |

Additional information

| | |
|--------------------------|------------------|
| Your hobbies | Cycling,running |
| Driver licenses | None |
| Salary you wish | 7500 R per month |
| How much do you earn now | 5000 R per month |