



Bongane Mokone

Curriculum Vitae (CV)

What job i'm looking for? My positive points

These are some of the jobs which I know i can accomplish and would prefer...Admin, data capturing, IT Technical support, Help desk. Recently I was involved in an ICT Technical support Learnership, offered by the department of social development in partnership with Xtensive academy for a period of one year. During the program i managed to acquire Help desk, Technical support and Infrastructure(Network) skills. In which Technical support and help desk was the main focus.

The following are the skills practiced during the learnership

- *Active directory...(creating user accounts on the active directory)
- *Call logging
- *Password resets
- *Microsoft Office troubleshooting and assistance(word, Excel, Outlook, etc...)
- *Hardware and software troubleshooting
- *Setup and configure printers
- *Network configuration(configuring PC's to connect to LAN and WAN)
- *Communicate and advise user's
- *Upgrade and downgrade of Operating systems
- *Enter computer user's to the domain
- *PC set-up for new and existing user's
- *Data and E-mail transfer
- *Installation and configuration of transversal systems (SAP, Citrix and Persal)
- *Connect user's to the printer and add the to user list
- *ETC...

Preferred occupation	Technical Support IT, computing jobs
Preferred work location	Pretoria / Tshwane Gauteng

Contacts and general information about me

Day of birth	1996-01-16 (29 years old)
Gender	Male
Residential location	Pretoria / Tshwane Gauteng

Telephone number

Information is available only for registered users.
[Sign in](#)

Email address

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Additional information

Salary you wish 4000 R per month

How much do you earn now 2000 R per month