



# Corma Marissa Nel

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I matriculated in 1995. I started working at SITA (Pty Ltd) 1 June 1996. I started working as a Service Desk Agent from 1996-1999. I did effective call logging and management of all incidents. I worked my way up in the Company and was promoted to an Escalation agent from 1999-2013. I did Technical and Administrative Support. I was then promoted to Incident Management. Reporting to management. I do have Administrative skills and I am a fast learner in this area.

I am a people person, and love the outdoors, dancing, and I am a lover of all sport. I am an extremely hard, honest and reliable worker who always gives more than my share. I have proven myself as possessing the skills necessary to be successful and the ability to build excellent relationships with customers. I am very mature to adapt and cope successfully in my working environment and have the confidence to do so. I am a very neat and honest person with a very strong personality with innovation as key ingredient to my own success. I therefore see any position as a challenge and an opportunity to grow and develop to my full potential. I've grown a lot and see any opportunity as a challenge. I'm a very fast learner with a vast amount of personal drive and responsibility. I've build excellent customer relations during the course of my career; this experience enabled me to list this as a top skill within my versatile skill base. I'm very proud of what I'm capable of and what I've achieved in my career. I will always represent the company that I'm working for with a professional and positive attitude.

Preferred occupation	Call Centre agent Administrative jobs
Preferred work location	Pretoria / Tshwane Gauteng

## Contacts and general information about me

Gender	Female
Residential location	Pretoria / Tshwane Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Company name	SITA Pty Ltd
You were working at:	Computer operator
Occupation	Service Desk Agent, Escalation Agent & Incident Manager
What you did at this job position?	Service Desk Agent = Logged calls

#### **Additional information**

Salary you wish	15000 R per month
How much do you earn now	15000 R per month