



Zodumo Ngidi

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I am looking for new opportunities where I could grow my career and work as a call center Agent between customer service and debt collection, I'm a dedicated person with good communication skills, ambitious, dedicated, problem solver, friendly yet still professional, a good listener who can also interpret and understand what the customer is saying, patient and empathetic.

Preferred occupation	Debt collector
	Administrative jobs
	Customer care agent
	Administrative jobs
	Trainers
	Teaching jobs
Preferred work location	Durban City
	KwaZulu-Natal

Contacts and general information about me

Day of birth	1997-06-24 (26 years old)
Gender	Female
Residential location	Durban City
	KwaZulu-Natal
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Work experience

Working period	nuo 2016.09 iki 2017.09
Company name	Daly credit corporations
You were working at:	Agents
Occupation	Call center Agent
What you did at this job position?	Was a debt collector

Working period	nuo 2018.05 iki 2019.07
Company name	MBD credit solutions
You were working at:	Agents
Occupation	Debt collector
What you did at this job position?	Debt collector

Education

Educational period	nuo 2010.01 iki 2014.11
Degree	Grade 12 / Matric
Educational institution	Inanda Newtown comprehensive
Educational qualification	Matric
I could work	As a trainer, it assistance, clerk, receptionist and admin.

Languages

Language	Speaking level	Understanding level	Writing level
English	very good	very good	fluent
isiZulu	fluent	fluent	fluent
isiXhosa	good	good	good
Sesotho	good	very good	basic

Computer knowledge

I did enrol in Computer applications technology in high school and have learned Alot from the call centre environment experience.

Additional information

Your hobbies	I like to read novels I like to watch educational channels I like to write motivational speech
Driver licenses	None
Salary you wish	8000 R per month
How much do you earn now	4500 R per month