



Ndumiso Sikakane

Curriculum Vitae (CV)

What job i'm looking for? My positive points

Customer Service Representative

Cabin Crew

Receptionist

Waiter

Sales person

Book keeper

Preferred occupation

Sales representative
Sales jobs

Customer care agent
Administrative jobs

Call Centre agent
Administrative jobs

Shop assistants
Retail, store jobs

Transport assistant
Other jobs

Preferred work location

Durban City
KwaZulu-Natal

Johannesburg
Gauteng

Contacts and general information about me

Gender

Male

Residential location

Johannesburg
Gauteng

Telephone number

Information is available only for registered users.
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Email address

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Work experience

Working period	nuo 2018.09 iki 2019.10
Company name	CCI SA
You were working at:	Customer care agent
Occupation	Customer Service Representative
What you did at this job position?	- Resolve billing errors, explain promotions available to customers account, book service appointments, cancel/reschedule service appointments, troubleshoot service interruptions, change billing dates, take credit/debit card payments

Education

Educational period	nuo 2011.01 iki 2015.12
Degree	Grade 12 / Matric
Educational institution	P.R Pather Secondary
Educational qualification	National Senior Certificate

Languages

Language	Speaking level	Understanding level	Writing level
isiZulu	fluent	fluent	fluent
English	very good	very good	very good
isiXhosa	very good	very good	very good
Sesotho	basic	good	basic

Computer knowledge

Microsoft Word

PowerPoint

Excel

Typing

Additional information

Your hobbies	Cleaning Reading books Playing basketball Surfing the internet Socializing Baking
Driver licenses	None
Salary you wish	7000 R per month
How much do you earn now	5000 R per month