

# Keneilwe Regina Mosiane

Curriculum Vitae (CV)

# What job i'm looking for? My positive points

I am looking for a job with customer service or anything that has to do with administrator as it is my current job. I am well-organised lady with effective communication skills and able to adapt to the changing environment as well as uphold values of integrity and honesty my current objective is to enhance my skills for the organisation that I will be part of, whilst attaining personal and professional growth as well. I am able to work in cultural diverse place which may acquire me to work in a team, always willing to learn and supply my academic knowledge to my work I am goal oriented and self-motivated person, I have great interpersonal skills and work well with others. I am able to maintain professionalism at all times will be a good asset to the company as I believe in myself and my abilities to bring forth good results.

Preferred occupation Administrators

Administrative jobs

Banking Finance jobs

Preferred work location East Rand

Gauteng

### Contacts and general information about me

Day of birth 1983-08-10 (40 years old)

Gender Female

Residential location East Rand

Gauteng

Telephone number Information is available only for registered users.

<u>Sign in</u>

Email address Information is available only for registered users.

Sign in

# Work experience

Working period **nuo 2012.01 iki 2014.05** 

Company name CELL C
You were working at: Agents

Occupation Call Center agent

What you did at this job position? Sim swap, Handling customer's billing queries, Technical

queries, Downgrade or upgrade accounts,

Working period **nuo 2014.05 iki 2017.06** 

Company name Multichoice entertainment

You were working at: Agents

Occupation Call center agent

What you did at this job position? Setup new account, Manage customer's account, Dealing with

technical queries and

Working period nuo 2017.06 iki dabar

Company name NET1 Technologies

You were working at: Administrators

Occupation Helpdesk Administrators

What you did at this job position? Handling SASSA accounts, Replying emails (written

correspondence), Responding to ATM queries, Have a technical

background and troubleshoot telepathically

#### **Education**

Educational period **nuo 2002.01 iki 2002.12** 

Degree Grade 12 / Matric

Educational institution St Anthony's Matric Project

Educational qualification Matric

I could work Yes

#### Languages

| Language | Speaking level | <b>Understanding level</b> | Writing level |
|----------|----------------|----------------------------|---------------|
| English  | fluent         | fluent                     | fluent        |
| isiZulu  | good           | good                       | good          |
| Setswana | fluent         | fluent                     | fluent        |
| Sesotho  | good           | good                       | good          |
| Sepedi   | good           | good                       | good          |

# Computer knowledge

MS Word, MS Windows, MS Excel, Internet and spreadsheet.

#### Conferences, seminars

Church conference

Work conference

Motivational conference

# **Additional information**

Weight lifting Your hobbies

Hanging out with friends Watching Movies

C1 Heavy Vehicle 3,500kg - 16,000kg **Driver licenses** 

2007-02-00 (17 years) Driver license from

Salary you wish 16000 R per month

How much do you earn now 13000 R per month