



Khuleko Zwane

Curriculum Vitae (CV)

What job i'm looking for? My positive points

Customer Service

> A warm friendly smile, courteous mannerism, a willingness to serve, and an empathetic demeanour – are all part of a positive attitude in customer service. A positive attitude in customer service means happy customers, which in turn means success for the company

- 1.Healthier work environment
- 2.Improved performance – and career opportunities
- 3.Increased customer satisfaction
- 4.Key Features to Look for in Your Sales Software
- 5.Predictive Dialler

Preferred occupation

Customer care agent
Administrative jobs

Call Centre agent
Administrative jobs

Preferred work location

Johannesburg
Gauteng

Bushbuckridge
Mpumalanga

Contacts and general information about me

Day of birth	1991-09-18 (34 years old)
Gender	Female
Residential location	Johannesburg Gauteng
Telephone number	Information is available only for registered users. Sign in
Email address	Information is available only for registered users. Sign in

Work experience

Working period	nuo 2015.08 iki 2020
Company name	RTT Logistics
You were working at:	Administrators
Occupation	Customer Service
What you did at this job position?	People need and enjoy interaction with others, and being in a communication rich role such as customer service means you get to interact with others on a daily basis – making this a very rewarding career for those who enjoy talking to, helping and providing a service to others

Education

Educational period	nuo 2003.01 iki 2009.12
Degree	Grade 12 / Matric
Educational institution	Frank Maghinyana High School
Educational qualification	Grade 12
I could work	Yes

Educational period	nuo 2017.01 iki 2018.04
Degree	Certificate
Educational institution	RTT Learnership
Educational qualification	Business Administrative
I could work	Yes

Educational period	nuo 2018.02 iki 2018.12
Degree	Certificate
Educational institution	RTT Training
Educational qualification	Customer service
I could work	Yes

Educational period	nuo 2010.01 iki 2010.12
Degree	Certificate
Educational institution	Skills Excel Training
Educational qualification	Call Centre Agent
I could work	Yes

Educational period	nuo 2011.01 iki 2011.12
Degree	Certificate
Educational institution	WBD Micro Finance
Educational qualification	Customer Literacy
I could work	Yes

Languages

Language	Speaking level	Understanding level	Writing level
Xitsonga	fluent	fluent	fluent
English	very good	very good	very good
Tshivenda	good	good	good

Computer knowledge

Full form of Computer
 Characteristics of Computer
 Computer – An Introduction
 Desktop computers
 Laptops
 Handheld computers (PDA)
 Peripheral Devices
 Types of Peripheral Devices
 Hardware
 Input Devices
 Mouse

Recommendations

Contact person	George Lesele
Occupation	Customer Service Supervisor
Company	RTT Logistics
Telephone number	0115521801 / 0793608827
Email address	George.lesele@rtt.co.za

Additional information

Your hobbies	Church Soccer Watching TV
Driver licenses	None
Salary you wish	R10000 R per month
How much do you earn now	R8500 R per month