



# Nico Nel

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am a hard-working professional who has been consistently praised as results-oriented by my co-workers and management.

I consistently demonstrate problem-solving, teamwork and multitasking abilities.

I am passionate and proud about my work and perform my tasks confidently and in a timely manner, as I am very set on reaching deadlines.

I get along very well with people, and have a customer satisfaction rate of 98% (out of a Unitrans survey of 5000 customers).

I am punctual and persistent.

Negative points -

I am very stern regarding my work quality, including co-worker's work quality. I will sometimes take a bit long on a difficult task as I refuse to leave tasks unresolved.

I do not tolerate disrespect or laid-back attitudes.

Preferred occupation                      Computer technician  
IT, computing jobs

Preferred work location                      Johannesburg  
Gauteng

## Contacts and general information about me

Day of birth	1984-10-02 (41 years old)
Gender	Male
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period	<b>nuo 2011.03 iki 2018.11</b>
Company name	Unitrans Automotive
You were working at:	Computer technician
Occupation	Senior Systems Administrator
What you did at this job position?	<ul style="list-style-type: none"> <li>• Handles first level support calls via Lync/Skype/SCCM and provides remote control support to expedite problem solving.</li> <li>• Provide end-user support either on-site or remotely.</li> <li>• Configure, deploy, troubleshoot and provide hardware support for firm notebook computers, mobile devices, printers, desktops and servers.</li> <li>• Create, update and track support tickets using the firm's incident management tool.</li> <li>• Facilitate computer repairs with vendors to ensure hardware is properly maintained to standards.</li> <li>• Provide end-user support/training on new and existing applications.</li> <li>• Provide Effective oral and written project status updates and presentations</li> <li>• Monitor network devices performance, analyse data flow to make recommendations</li> <li>• Participate in small operational projects within the assigned region.</li> <li>• Update and maintain inventory records in the firm's asset management system.</li> <li>• Identify opportunities for innovation in client service delivery and process efficiency.</li> <li>• Weekend and after-hours support may be required to meet project specific timelines and goals.</li> <li>• Move, install, setup, and configure IT equipment within our various locations.</li> <li>• Creating, maintaining and migrating user accounts through MS Exchange Active Directory</li> <li>• Software update, configuration and reprogramming of vehicle diagnostic machines.</li> <li>• Tier 1 and 2 support of the different brand's POS systems</li> <li>• Deploy, configure and update network hardware and software</li> <li>• Administration and maintenance of servers and network infrastructure</li> <li>• Adherence to strict policies and formal SLAs that meet business requirements</li> </ul>

Working period	<b>nuo 2018.12 iki 2020.06</b>
Company name	Hellobudgie
You were working at:	Computer technician
Occupation	Senior Systems Administrator
What you did at this job position?	Data capturing, System maintenance, network maintenance

### Education

Educational period	<b>nuo 2009.01 iki 2009.08</b>
Degree	Diploma
Educational institution	Damelin College
Educational qualification	Comptia A+
Educational period	<b>nuo 1999.01 iki 2003.12</b>
Degree	Grade 12 / Matric
Educational institution	Schoonspruit High school
Educational qualification	Matric

### Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
Afrikaans	fluent	fluent	fluent

#### Computer knowledge

5 years as a basic IT technician, 7 years as senior systems administrator (Excellent hardware and software knowledge)

#### Recommendations

Contact person	Hildeke Schreeders
Occupation	CEO
Company	Hellobudgie
Telephone number	0827648400
Email address	hildeke@hellobudgie.co.za

#### Additional information

Your hobbies	Tinkering with new technology Reading blogs about new Technology PC gaming Hunting Fishing
Driver licenses	B Light Vehicle ≤ 3,500kg
Driver license from	2005-01-00 (21 years)
Salary you wish	15000 R per month