



Nico Nel

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I am a hard-working professional who has been consistently praised as results-oriented by my co-workers and management.

I consistently demonstrate problem-solving, teamwork and multitasking abilities.

I am passionate and proud about my work and perform my tasks confidently and in a timely manner, as I am very set on reaching deadlines.

I get along very well with people, and have a customer satisfaction rate of 98% (out of a Unitrans survey of 5000 customers).

I am punctual and persistent.

Negative points -

I am very stern regarding my work quality, including co-worker's work quality. I will sometimes take a bit long on a difficult task as I refuse to leave tasks unresolved.

I do not tolerate disrespect or laid-back attitudes.

Preferred occupation	Computer technician IT, computing jobs
Preferred work location	Johannesburg Gauteng

Contacts and general information about me

Day of birth	1984-10-02 (41 years old)
Gender	Male
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Work experience

Working period	nuo 2011.03 iki 2018.11
Company name	Unitrans Automotive
You were working at:	Computer technician
Occupation	Senior Systems Administrator
What you did at this job position?	<ul style="list-style-type: none"> Handles first level support calls via Lync/Skype/SCCM and provides remote control support to expedite problem solving. Provide end-user support either on-site or remotely. Configure, deploy, troubleshoot and provide hardware support for firm notebook computers, mobile devices, printers, desktops and servers. Create, update and track support tickets using the firm's incident management tool. Facilitate computer repairs with vendors to ensure hardware is properly maintained to standards. Provide end-user support/training on new and existing applications. Provide Effective oral and written project status updates and presentations Monitor network devices performance, analyse data flow to make recommendations Participate in small operational projects within the assigned region. Update and maintain inventory records in the firm's asset management system. Identify opportunities for innovation in client service delivery and process efficiency. Weekend and after-hours support may be required to meet project specific timelines and goals. Move, install, setup, and configure IT equipment within our various locations. Creating, maintaining and migrating user accounts through MS Exchange Active Directory Software update, configuration and reprogramming of vehicle diagnostic machines. Tier 1 and 2 support of the different brand's POS systems Deploy, configure and update network hardware and software Administration and maintenance of servers and network infrastructure Adherence to strict policies and formal SLAs that meet business requirements

Working period	nuo 2018.12 iki 2020.06
Company name	Hellobudgie
You were working at:	Computer technician
Occupation	Senior Systems Administrator
What you did at this job position?	Data capturing, System maintenance, network maintenance

Education

Educational period	nuo 2009.01 iki 2009.08
Degree	Diploma
Educational institution	Damelin College
Educational qualification	Comptia A+
Educational period	nuo 1999.01 iki 2003.12
Degree	Grade 12 / Matric
Educational institution	Schoonspruit High school
Educational qualification	Matric

Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
Afrikaans	fluent	fluent	fluent

Computer knowledge

5 years as a basic IT technician, 7 years as senior systems administrator (Excellent hardware and software knowledge)

Recommendations

Contact person	Hildeke Schreadders
Occupation	CEO
Company	Hellobudgie
Telephone number	0827648400
Email address	hildeke@hellobudgie.co.za

Additional information

Your hobbies	Tinkering with new technology Reading blogs about new Technology PC gaming Hunting Fishing
Driver licenses	B Light Vehicle ≤ 3,500kg
Driver license from	2005-01-00 (21 years)
Salary you wish	15000 R per month