



# Muhawenimana Said

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Call Center Agent

The Storage Group Ltd, Capita, CBD

January 2017 - Date

- handle incoming calls from a national customer base
- provide detailed information on services and products to customers
- make appropriate storage recommendations based on customer requirements
- locate available storage space
- enter accurate and complete customer information into system
- process bookings and orders within time frames
- research and resolve service, product and billing issues
- maintain updated records of all customer interactions
- monitor and contact customers for booking renewals
- produce weekly call reports for management
- achieve and exceed key performance indicators in all areas.

Preferred occupation

Sales agent

Sales jobs

Preferred work location

Cape Town

Western Cape

## Contacts and general information about me

Day of birth

1998-07-28 (27 years old)

Gender

Male

Residential location

Cape Town

Western Cape

Telephone number

*Information is available only for registered users.*

[Sign in](#)

Email address

*Information is available only for registered users.*

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## Additional information

Salary you wish

6500 R per month

How much do you earn now

6000 R per month